



IAMRA
2010
PHILADELPHIA USA

Best Practices in Medical Regulation

International Association of Medical Regulatory Authorities
9th International Conference on Medical Regulation
September 26-29, 2010
Philadelphia, PA USA

IAMRA 2010 will be a unique conference experience. Responding to feedback from past IAMRA conferences, the program has been designed to enhance relevancy, interactivity, and engagement for all. Over the course of three days, participants will experience a combination of traditional speaker-focused learning opportunities and interactive small group sessions. Participants will hear from leading authorities in medical regulation and also engage in focused, highly relevant small group discourse that speaks directly to the issues participants face on a daily basis. The conference program will focus on three critical content areas:

- **Registration and Licensure**
- **Complaints and Resolutions**
- **Quality Assurance (Currency of Competence/ Maintenance of Licensure)**

One goal of this conference, the first in IAMRA's series of conferences on Best Practices in Medical Regulation, is to begin to define Best Practices in these areas. Small group sessions will contribute directly to a Best Practices document, providing an engaging opportunity for participants to help shape the future of medical regulation. After IAMRA 2010, work will continue to refine the practices developed during the conference, with the goal of presenting the results for review and adoption by IAMRA at its next conference on Best Practices in 2012.

The Introductory Plenary on Monday morning will include a moderated, **Point-Counterpoint** discussion of post-licensure quality assurance programs by representatives from the College of Physicians & Surgeons of Alberta (Canada) and the General Medical Council (United Kingdom).

THE IAMRA INSTITUTE **SUNDAY, SEPTEMBER 26**

IAMRA 2010's first event is The IAMRA Institute, an optional workshop that will address universal topics in medical regulation applicable to participants of all experience levels. The Institute will be offered on the afternoon of Sunday, September 26, for an additional fee of US\$ 50, and provide a foundation for the conference work to follow. A mix of issues will be addressed by ground-breaking regulatory bodies and premier assessment organizations.

From the Trenches: Innovative Programs that Protect the Public

The jurisdictions of Australia, Ireland, Netherlands, and Pakistan will showcase signature programs to protect the public.

The Role of Formal Assessment in Medical Regulation

The National Board of Medical Examiners will explain how formal assessment can support the regulatory function.

You Only Know What You Ask: Developing an Effective Licensure/Registration Application

The Federation of State Medical Boards of the United States, Inc. will discuss how to design an effective licensure/registration application that provides the information necessary to comprehensively evaluate an applicant.

Engaging Your Stakeholders and Telling Your Story

The General Medical Council (United Kingdom) and others will highlight specific strategies to educate stakeholders and create awareness of your mission.

SMALL GROUP WORK MONDAY, SEPTEMBER 27 AND TUESDAY, SEPTEMBER 28

Facilitated small group work will be integral to IAMRA 2010. The conference program has been designed to maximize sharing of expertise and learning among participants. Through high-engagement activities, participants will actively explore current regulatory issues and develop solutions. The close, personal working environment will foster professional relationships that extend beyond the conference.

Three progressive sessions will expose participants to each of the three content areas and will further development of Best Practices. Session 1 will provide a unique opportunity to share personal experiences and learn from others' perspectives. In the second session, participants will build on the personal experiences from the first session and focus on identifying common themes and emerging principles. In the final session, participants will review the work of the first two groups, this time turning their attention to exploring the real-world challenges of implementation.

The important work accomplished at the IAMRA 2010 conference will culminate in a Closing Plenary on Wednesday morning. All conference participants will come together for presentations summarizing the results for each content area, with a focus on Best Practices. Conference participants will have an opportunity to reflect on what they have learned and shared in the small group process. Finally, IAMRA leadership will offer its own reflections and discuss possible next steps.

On Tuesday morning, all conference participants will gather for a special large group session. **Dr. Joanna Flynn**, Chair of the newly created Medical Board of Australia, will discuss "lessons learned, changes made" as she outlines the major changes to Australia's medical regulatory system.

Below is a sampling of topics that will be discussed in the development of Best Practices:

REGISTRATION AND LICENSURE

- What is meant by licensure/registration (time-limited or permanent)?
- How is an applicant's identity verified and the authenticity of documents confirmed?
- Is the quality of an applicant's medical education evaluated, and, if so, how?
- What constitutes an acceptable examination?
- What are the special licensure issues for applicants educated in other jurisdictions?

COMPLAINTS AND RESOLUTIONS

- What constitutes a complaint?
- How are complaints prioritized, investigated, and evaluated, and by whom?
- What are the due process rights of the complainant and the physician?
- What is the role of public members?
- When is information made available to the public or third parties?

QUALITY ASSURANCE

- What is meant by quality assurance in the context of the mission of medical regulatory authorities?
- What is meant by *maintenance* of licensure/registration and *currency* of qualifications to practice?
- What types of evidence are available to document physician maintenance and currency?
- How is public transparency balanced with protecting the physician's confidential data?

PRELIMINARY CONFERENCE SCHEDULE

SOCIAL EVENTS

Three optional social events will be held during IAMRA 2010.

SUNDAY EVENING

The Opening Ceremony will take place at the Sheraton Society Hill Hotel and will feature welcoming remarks by IAMRA and live entertainment provided by the world-renowned Philadelphia Boys Choir & Chorale. Known as America's Ambassadors of Song, the choir began in 1968 and has performed in illustrious venues from New York City's Carnegie Hall to Australia's Sydney Opera House.

MONDAY EVENING

A social event will be provided by the conference hosts: the Educational Commission for Foreign Medical Graduates (ECFMG), the Federation of State Medical Boards of the United States, Inc. (FSMB), and the National Board of Medical Examiners (NBME). The reception will include a buffet dinner showcasing U.S. regional fare and live entertainment. The event will also offer exhibits by the hosts and related organizations, as well as the opportunity to tour a testing center where USMLE Step 2 Clinical Skills is administered. Transportation will be provided.

TUESDAY EVENING

An Evening at the National Constitution Center will include a reception, buffet dinner offering a culinary tour of Philadelphia-neighborhood cuisine, and access to the museum. The National Constitution Center is located in the historic section of Philadelphia, within walking distance of the

conference hotel and only two blocks from the Liberty Bell and Independence Hall. It is the most interactive history museum in the United States and the only museum devoted to the U.S. Constitution.

The exhibit experience includes a multimedia presentation featuring a live actor, film, and video projection. The fee for attending this event is an additional US\$ 75 per person.

Sunday, September 26

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| 1:00p.m.-5:00p.m. | The IAMRA Institute |
| 6:00p.m.-7:00p.m. | Opening Ceremony |

Monday, September 27

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| 8:00a.m.-9:00a.m. | Introductory Plenary
Point-Counterpoint: Post-licensure quality assurance programs |
| 9:00a.m.-12:00p.m. | Small Group Session 1:
Sharing Experiences |
| 12:00p.m.-1:30p.m. | Lunch provided |
| 1:30 p.m.-4:30p.m. | Small Group Session 2:
Development of Principles |
| 6:00p.m.-9:00p.m. | Evening Social Event |

Tuesday, September 28

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| 8:00a.m.-9:00a.m. | <i>Lessons Learned, Changes Made: A New Approach in Australia</i>
Speaker: Dr. Joanna Flynn, Chair,
Medical Board of Australia |
| 9:00a.m.-12:00p.m. | Small Group Session 3:
Challenges of Implementation |
| Free afternoon | |
| 6:00p.m.-9:00p.m. | <i>An Evening at the
National Constitution Center</i> |

Wednesday, September 29

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| 8:00a.m.-12:00p.m. | Closing Plenary |
| 1:00p.m.-3:00p.m. | IAMRA Members
General Assembly |